LP 129 Diego Martin Main Road, Diego Martin 1-868-386-5068 [chioma.somali@gmail.com](mailto:chioma.somali@gmail.com)

**SOMALI CHIOMA CALLENDER**

**Summary**

Service –oriented Customer and consumer sales with 2 years background experience in retail sales. Core skills include: Building customer relationships, Problem Solving in Customer Service, Event Co – ordination as well as excellent communication and Time Management Skills.

**Skills**

* Customer service – Ensuring customer satisfaction
* Customer relationship management
* Problem solving in customer service
* Experience in Point of Sale Terminal use and transactions
* Social Media Communications savvy
* Excellent interpersonal skills with would be customers
* Experience in cash, credit cards and LINX transactions in large amounts

**Employment History**

*Forecourt Attendant*

*Richmond Service Center – Richmond Street POS Sept 2015 - Present*

* Customer Service
* Shift Balancing
* Point of Sale
* Cleaning and Maintenance of machines and compound
* Experience with cash handling, credit cards and LINX transactions

*Stock Manager*

*Giants Supermarket – Charlotte Street POS Sept 2011 - March 2013*

* Bulk Sales
* Explain, promote or sell products in large volumes
* Maintenance of inventory and product placement
* Receive checks and cash for deposit, verify amounts, and check accuracy of deposit slips

*Cashier*

*Giants Supermarket – Charlotte Street POS July 2009 - Sept 2010*

* Customer Service
* Sales and day to day running of business
* Balancing of A/C

**Education**

*College of Science, Technology & Applied Arts of Trinidad and Tobago Sept 2016*

*Associate of Applied Science Degree:*

*Journalism and Public Relations (Perusing)*

*University of Trinidad and Tobago Aug 2008*

*Pre University Program Certificate*

*Caribbean Examinations Council June 2007*

*Diego Martin Central Secondary*

* *Integrated Science II*
* *Mathematics III*
* *English A III*
* *Principles of Business III*
* *Spanish III*
* *Chemistry III*

*Bryan Mawr Prepatory School Sept 2002*

* *School Leaving Certificate*

Personal Information

Date of Birth: 30TH April 1990

References

References and Academic details available upon request.